

Definitions Logistic service providers

Logistic service providers are companies as cold stores, order picking locations, traders/web shops or internal invoicing offices. Within the Better Life label the following types of service providers are distinguished:

1. Logistic service providers who carry out a processing step

These companies follow the regular application system for processors, including annual inspection and certification.

Processing includes labelling and packaging. But excludes portioning, where the product remains in at least one original (tamper proof) packaging which keeps the Better Life label inseparably linked to the product. A processor must submit work instructions, product specifications and suppliers/customers to the Better Life foundation for assessment.

2. Logistic service providers who do not carry out any processing (cross-dock delivery)

These are logistic service providers who purchase the product from a Better Life label certified supplier, only trade or store the product etc. and then deliver the product unchanged to the next location. No processing takes place and the product is packaged (tamper-proof) and identified in such a way that the Better Life label is inseparably linked to the product and no tampering is possible. Within the Better Life label, there are three types:

2a. Logistic service providers that do not carry out processing and do not own the product

Logistic service providers 2a are not required to have a contract with the Better Life foundation and do not need to be audited by the Certification Body (CB). The responsibility for products with the Better Life label lies with the owner of the product. The owner of the products must inform the Better Life foundation if they have any other locations where the product is stored or portioning (as defined above).

These may include storage locations, cold stores, order picking locations or traders/web shops that do not own the products with the Better Life label. The name and address of logistic service providers 2a must always be provided to the Better Life foundation in writing. No costs are charged for this type of business.

2b. Logistic service providers that do not carry out any processing, own the product and stores the product on their location.

Logistic service providers 2b must have a contract with Better Life foundation. These companies have a lower inspection regime, which means that on average they are inspected once every three years. During this inspection, the Certification Body (CB) will check whether the original (tamper-proof) packaging received from the supplier is delivered to the next location unchanged.

These may include storage locations, cold stores, order picking locations or traders/webs hops that own the Better Life label products. These companies must get approval from the Better Life Foundation, before they can start receiving products with the Better Life label.

2c. Logistic service providers that do not carry out any processing, own the product and do not physically handle the product.

Logistic service providers 2c must have a contract with the Better Life foundation. There are no inspections required.

These may include traders/web shops that own the product and have it sent directly from the supplier to the customer. Or internal invoicing / administration offices that fall within the business structure (holding) of a Better Life label participant, and only carry out the invoicing of buyers. These companies must get approval from the Better Life foundation, before they can start receiving products with the Better Life label.

Flow diagram: to determine the type of Logistic service provider

The diagram below can be used to determine what type of Logistic service provider a company is:

