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Standard	Aspect	Criterion	Interpretation	Measurement method	Sanction
<b>General</b>					
LDV01	Contract with the Better Life Foundation trademark	The logistics service provider has a contract with the Better Life Foundation trademark for the use of the collective figurative mark 'Beter Leven'.		Check whether there is a contract (application form) and/or whether it has been signed by both parties (the logistics service provider and the Better Life Foundation trademark).	Suspension
LDV02	Better Life Foundation trademark approval	The logistics service provider has been approved by the Better Life Foundation trademark for the relevant scope (type of animal and number of stars).	An approval letter has been received from the Better Life Foundation trademark for the scope (type of animal and number of stars) of the: 1. Beter Leven raw materials received, and 2. Beter Leven products supplied	Check whether there is an approval letter for the relevant scope (type of animal and number of stars) of the Beter Leven raw materials received and Beter Leven products supplied.	Suspension
LDV03	Cooperation	The logistics service provider grants Better Life trademark inspectors who perform inspections on behalf of the Certification Body or the Better Life Foundation trademark access to the business and gives full cooperation.	If the inspectors are refused access to the business and/or cooperation is not forthcoming, the business will be excluded from participation unless it can rely on force majeure.		Exclusion
<b>Data regarding type of business</b>					
LDV04	Number of FTEs	In order to be able to determine the size of the business, the number of FTEs working for the business as a whole is registered at the Better Life Foundation trademark.	FTE stands for Full Time Equivalent, or the number of hours that a full-time employee works. The number of FTEs within a company indicates how many full-time jobs exist.  A business with ten part-time employees who all work half a week, for example, has five FTEs, while a business with six employees who work full-time has six FTEs.  Both the employees in permanent/temporary employment and externally hired workers are taken into account for the total number of FTEs.	Make a note of the number of FTEs (permanently employed, temporarily employed and externally hired) who work in the business as a whole on the basis of the personnel records.	AR
LDV05	Trademark owner	If the logistics service provider is the trademark owner of products with the Beter Leven trademark, the business is registered as the trademark owner with the Better Life Foundation trademark.	The trademark owner is the party that is responsible for allocating a bar code for a certain business unit. This also includes pre-packed products that are sold under the distributor's brand name.	Make a note of whether the logistics service provider is the trademark owner of the products with the Beter Leven trademark. If so, check whether the business is also registered as the trademark owner at the Better Life Foundation trademark.  N/A if the logistics service provider is not the trademark owner.	AR
<b>No processing</b>					



LDV06	No processing	The logistics service provider does not process any Beter Leven products at its business location.	<p>After receipt, the Beter Leven products are delivered unaltered to customers.</p> <p>A logistics service provider may not, for example, carry out repackaging or labelling (place a Beter Leven trademark on packaging/a product). This constitutes processing and the business would fall into the category of 'Processor'.</p> <p>Reportioning of products is permitted provided that the product remains in one form of original packaging (end or consumer packaging) by which the Beter Leven trademark remains inextricably linked to the product.</p>	Check whether the logistics service provider carries out any processing (including repackaging or labelling) of Beter Leven products at its business location.	Suspension
<b>Entrance control</b>					
LDV07	Entry check	On receipt of the Better Life products, the logistics service provider checks whether they are Beter Leven worthy and/or comply with the accompanying scope (type of animal and number of stars).	<p>Beter Leven worthiness is apparent from the inclusion of the Beter Leven trademark (including the type of animal and number of stars) on the product packaging, delivery note and invoice.</p> <p>Checks are performed to determine, among other things, whether the scope (type of animal and number of stars) of the products received corresponds with the logistics service provider's Beter Leven trademark certificate.</p> <p>The procedure for the entrance control is laid down in the quality manual.</p>	Check whether the entrance control is performed in accordance with the procedure.	AR
LDV08	Beter Leven worthiness cannot be determined	If the Beter Leven worthiness of a supplied consignment of Better Life trademark products cannot be determined, this consignment will be dealt with in accordance with the procedure as set out in the quality manual.	The consignment may be downgraded to regular, for example, or returned to the supplier.	Check (by means of an interview) which corrective measures the logistics service provider takes in case of exceptions.	RI
<b>Storage</b>					
LDV09	Separate storage	Beter Leven products must be stored visibly separated from each other by scope (type of animal and number of stars).	Separation may be indicated by means of coloured crates, stickers, coloured crate bags, labels, etc.	<p>Make a note of the way in which the participant identifies and separately stores Beter Leven products.</p> <p>Make a note of the storage procedure.</p>	Suspension
<b>Suppliers/customers</b>					
LDV10	Registration of suppliers	Suppliers of Beter Leven products are registered by the logistics service provider at the Better Life Foundation trademark.	The supplier is the business location where the Better Life trademark product was last physically present before it arrived at the logistics service provider.	<p>Check whether the product comes from a supplier that is registered at the Better Life Foundation trademark.</p> <p>For at least three days of the last twelve months, note the name and address details of the supplying business locations that are part of the sample.</p>	AR

LDV11	Better Life trademark certified supplier	The logistics service provider regularly checks whether the Beter Leven products originate from suppliers that are certified for the scope concerned (type of animal and number of stars) or approved for this scope by the Better Life Foundation trademark.	<p>Certification can be checked via the register on the Beter Leven website:  <a href="https://beterleven.dierenbescherming.nl/zakelijk/deelname/databank">https://beterleven.dierenbescherming.nl/zakelijk/deelname/databank</a></p> <p>If the supplier does not yet have a Beter Leven certificate for the product concerned, the logistics service provider must have a copy of the approval letter issued by the Better Life Foundation trademark on record. This approval letter must not be more than three months old.</p>	Check whether and how the logistics service provider checks the certifications/approvals. Check the procedure and practice.	Exclusion
LDV12	Better Life trademark certified customer	The participant regularly checks whether the Beter Leven products are supplied to Better Life trademark certified businesses or business that are approved by the Better Life Foundation trademark.	<p>Certification can be checked via the register on the Beter Leven website:                      1. <a href="https://beterleven.dierenbescherming.nl/zakelijk/deelname/databank">https://beterleven.dierenbescherming.nl/zakelijk/deelname/databank</a>                      2. or the participants have a copy of the supplier's approval letter that is not more than three months old on record.</p> <p>Customers may choose not to participate in the Beter Leven trademark. In this case, the logistics service provider:                      1. must downgrade the product to regular and not mention that the product complies with the Beter Leven trademark on the delivery note, or                      2. must be able to submit a declaration (e-mail/ letter) in which the customer indicates that it will not communicate the Beter Leven trademark in any way. The logistics service provider must also report this in writing to the Better Life Foundation trademark.</p>	Check whether all customers are Better Life trademark recognised and/or the participant checks certifications/approvals. Make a note of any exceptions. N/A if there is a declaration.	RI
<b>Supply and onward delivery of Beter Leven products</b>					
LDV13	Supply/onward delivery	The quantity (in kilograms) of supplied Beter Leven products is equal to the quantity (in kilograms) of Beter Leven products that is delivered onwards.	The logistics service provider regularly conducts tracing audits with the help of a cross check/mass balance.	Check a supply from three months ago and a recent flow of Beter Leven products. Make a note of your findings.	Suspension
LDV14	Testing supplies/onward deliveries	The participant tests that the quantity (in kilograms) of supplied Beter Leven products is equal to the quantity (in kilograms) of Beter Leven products that is delivered onwards at least four times a year	Test, for example, on the basis of a cross check/mass balance.	Check that the quantity (in kilograms) of supplied Beter Leven products is equal to the quantity (in kilograms) of Beter Leven products that is delivered onwards at least four times a year.	RI