

Definitions of Logistic Service Providers

Logistic service providers are chain parties such as transport companies, cold stores, order picking locations, traders or internal invoicing offices.

The Better Life label scheme distinguishes between the following categories of service providers:

1. Logistic service providers that perform a processing step

These companies are defined as a processor and should apply to register using the same system as processors, including regular (in compliance with the inspection frequency stated in the certification regulations) inspections and certification. Processing also includes labelling and packing the product, with the exception of repacking, whereby at least one original packaging (final/consumer packaging) remains intact around the product so the Better Life label remains an inseparable and integral part of the product. A site that freezes (unpacked) products must also be registered as a processor. A processor must submit documents including work instructions, product specifications and suppliers and customers to the Better Life Label Foundation for approval (BLLF).

2. Logistic service providers that do not perform a processing step

The Better Life product is packed and identified in such a way so the Better Life label remains an inseparable and integral part of the product and it is impossible to confuse it with, or exchange it for, non-Better Life products. The Better Life product is supplied by a Better Life label certified supplier and delivered unaltered to the next link in the chain. No processing takes place. The Better Life product is only traded, stored, transported etc. This includes transport companies with warehousing, cold stores, order picking locations or traders.

There are three types possible in this category:

2a. Logistic service providers that do not perform a processing step and do not own the product

These companies are not required to have a contract with the BLLF and do not need to be audited by the Certification Body (CB). The owner of the product holds responsibility for products with the Better Life label. The owner of the product must register sites where storage or reportioning takes place with the Better Life Label Foundation. This may include transport companies, cold stores, order picking locations or traders or web shops that do not own the products with the Better Life label (BLL). The name and address details of logistic service providers 2a must always be reported to the BLLF via the BLL portal. No costs are charged for this company type.

2b. Logistic service providers that do not perform a processing step, but do own and also physically handle the product

All sites in this category of company type must be approved by the BLLF. The sites must ensure they apply to register and conclude a contract with the Better Life Label Foundation. Logistic service suppliers 2b may include transport companies, cold stores, order picking locations or traders that are the owner of BLL products. These companies must submit scopes, suppliers, customers, buyers and products to the BLLF for approval.

2c. Logistic service providers that own the product, but do not perform a processing step and do not physically handle the product

These are sites that have the Better Life product delivered directly from the supplier to the customer. The Better Life label product does not physically arrive at the company's actual site. These sites must be approved for the Better Life Label scheme. The sites must ensure they apply to register and conclude a contract with the Better Life Label Foundation. These sites are not required to have a certificate.

- Traders and cooperative purchasing offices must submit scopes, suppliers, customers and products to the BLLF for approval.
- Internal invoicing /administration offices must submit documents including scopes, suppliers, and customers to the BLLF for approval. The products must be registered by the participant that physically supplies the products.

Flow diagram:

